

Very proud to have such a talented dispatcher as a member of the Plunketts Creek Volunteer Fire Department!

Congratulations Clinton Frackman!

Article Credit: Mildred Fire Department:

Some of you may remember that A58 ran a call on January 17, 2022 in the middle of Winter Storm Izzy, a "Maternity Emergency" as it was originally dispatched.

Well we were just informed that the dispatcher who handled our call has received some well deserved recognition for his actions that early, cold, and very snowy morning. Congratulations Clinton! It was a pleasure to work with you. It was an even greater pleasure to talk to you afterwards and learn that was your first delivery call you ever had! Here is the notification that was sent to us... As all of you know, Clinton Frackman received a Job Well Done award from the Commissioners for his expert handling of the delivery of twins in Sullivan County on January 17, 2022.

I am also happy to announce that Clinton has been selected as the PA APCO
TELECOMMUNICATOR OF THE YEAR.

The following is the nomination that a co-worker submitted to the PA APCO Board:

On January 17, 2022 at 0120, during Winter Storm Izzy, Clinton Frackman answered a 911 call from a 26-Week pregnant female who resided in Sullivan County. For those not familiar with Sullivan County, it is an extremely rural area with extended response times for Fire and EMS on normal days, let alone during a winter storm. The mother was very hesitant on delivering her baby at home and extremely anxious, constantly inquiring when the ambulance would arrive, but thru repetitive persistence and utilizing his EMD training, Clinton was able to coach the mother thru a successful birth. Her daughter, who was born in the amniotic sac, required specialized care. Clinton provided instructions to the mother on how to break the sac, and how to clear the baby's airway to ensure that she was breathing. At this point, the mother advised Clinton that she was pregnant with twins, and a second birth was coming shortly! Just like the first, this delivery presented its own challenges as the baby, another girl, was born breeched. After both girls were born, Clinton continued to provide patient care instructions, such as cleaning and warming the infants, for all three patients on scene until the ambulance was able to arrive, approximately twenty minutes from the start of the call.

Throughout the call, Clinton had to contend with an extremely anxious mother and an overly emotional father in the background, who did not offer to assist the mother. Clinton exhibited great patience with the caller, remained calm throughout this emotionally charged situation, and provided clear and precise instructions that assisted in the birth of two baby girls.

Clinton will receive the Telecommunicator of the Year award at the PA APCO Conference on Tuesday evening, April 12, 2022, at the Eden Resort in Lancaster.

While we likely won't be able to make it to the conference, we will still be cheering for you from here. Congrats again Clinton!